

CTI, Inc. Reduces Payroll Time by 90%

See how CTI secures and modernizes their HR processes, cuts costs, and assures compliance with evolving employment law using BambooHR® Payroll, Time Tracking, and more



About CTI, Inc.

Industry: Transportation and Logistics

Company size: 300–500 employees

Coverage: Arizona and New Mexico, United States

Features applied: Payroll, Time Tracking, and Employee Records

CTI, Inc.'s services are integral to Arizona's mining and construction industries, offering safe and reliable transportation of products and services to many customers across the Southwest US. Their operations cover 14 locations in Arizona and western New Mexico.

Challenges



Lack of Digitization for Employee Records

CTI, Inc. relied on physical filing cabinets to store employee records. Locating necessary documents was a complex process that sometimes took hours.



Complex, Multisystem Payroll Process

CTI and its subsidiary had multiple payroll systems that did not sync with one another, creating a complex and multi-system payroll process. Completing payroll consumed up to four days every week, making it an extremely time-consuming and labor-intensive task.



Need to Comply with New Legislation

Evolving workforce legislation increased the pressure on Josh to find smoother, easier processes for ensuring and providing compliance.



Legacy Processes and Tools

Established in 1930 as a modest family business, CTI, Inc. has flourished for nearly a century, outgrowing its original processes. These legacy processes became a considerable obstacle, causing significant time and cost burdens for the entire company.

Solution

CTI chose BambooHR to be its all-in-one HR system, finally solving its payroll and paperwork woes while assuring compliance with Arizona and New Mexico's legislation on paid sick time. They consolidated CTI's multisystem payroll process into BambooHR® Payroll and transitioned their drivers to hourly pay, officially moving away from manual processes, such as requiring drivers to ship travel logs via FedEx each pay period.

"BambooHR has been a lifesaver," says Josh. **"It's made it a lot easier to track documents and their expiry dates for our drivers instead of just using Excel where one mistake and the whole table can be deleted."**

The support team at BambooHR helped CTI build out a Compliance tab to further customize the platform to his precise needs. In this tab, CTI can now track and store information pertinent to the trucking industry.



Results

Drastic Reduction in Payroll Completion Time

As Josh points out, "Payroll now takes 20 minutes compared to four days." Before BambooHR, Josh dealt with a multisystem payroll process that included a 28-page pay agreement and required drivers to ship their travel logs every pay period.

Fast and Easy Data Retrieval and Reporting

BambooHR has freed up over 30 hours per month for CTI's HR department. Additionally, Josh and his team can now easily generate weekly reports with graphs and relevant data and quickly send them to both managers and executives.

Effortless Transition to Digital Systems

BambooHR was easy to learn and start using for everyone at the company. "We ultimately went with BambooHR because it was the easiest to use," says Josh. "BambooHR made it easy to be in compliance with evolving workforce legislation."

Over 50%

decrease in onboarding time

90%

reduction in payroll completion time

80%

of the workforce effortlessly transitioned to digital systems



"Getting approval to use BambooHR as our all-in-one HR system was a win for CTI. BambooHR made it easy to show how easy it can be and that our files are secure in the cloud."

JOSH FRANKLIN, HR PROGRAM MANAGER AT CTI, INC.

Try BambooHR for yourself with a free trial

Try it now